We are looking for a new colleague to join our team as a **Field Service Engineer**. We supply electronic devices to our customers and support them with technical solutions, also on location. As a Field Service Engineer you are responsible for installing, commissioning, troubleshooting and maintaining equipment at customers in the Benelux, but mainly in the Netherlands. You will be supported by our team of development and operations engineers from the office in Amsterdam. The devices we supply are installed in a wide range of locations, including business premises, homes, laboratories, catering locations, factories and airports. If you are looking for a varied and exciting role within a growing technology company that offers a no-nonsense working environment in which initiative, growth, flexibility and development are central, then this might be for you.

Your activities include:

- Installing, commissioning, troubleshooting and maintaining our equipment at customers in the Benelux, but mainly in the Netherlands.
- Perform checks and determine if repair or service only is needed.
- Arranging and managing the maintenance schedules in consultation with one of our Project Managers.
- Prepare working visits with the Project Manager in such a way that the installation can be carried out correctly and efficiently.
- Provide basic training of Evalan software/operations to customers where necessary.
- Document the work performed, using the included tools.
- Periodically cooperate at Evalan's production site in preparing the operation of devices prior to installation.

Depending on the location of the work, it may occasionally happen that you stay one or a few nights after in a hotel near the location.

Who are you?

We are looking for an independent Field Service Engineer with a problem-solving attitude, who can work well in a team. You have a strong drive to learn and a tenacious work mentality. You have knowledge and experience, but know that you have never finished learning. In addition, you have:

- Minimum Technical MBO (4) training (Electro/WTB/Control Technology)
- Driver's license B
- Good communication skills and customer service experience
- Good sense of planning and deadlines
- A positive and flexible attitude
- A good image towards customers
- At least B1 (good conversation) Dutch and English is a requirement

What do we offer you?

We offer an inspiring High Tech working environment in which you can develop and be appreciated for your efforts, with:

- Freedom, flexibility, team spirit, short lines of communication and an open working atmosphere
- Working in a fast-growing industry

- Laptop, mobile phone and internet subscription
- Competitive salary, pension provision, 24 vacation days
- Good internal (technical) guidance
- Enthusiastic team of colleagues
- Working hours are from 08:30 to 17:00 without weekend or evening shifts

We are growing fast and no day is the same. Our team members feel responsible for Evalan's success and are always willing to help each other. We work hard, but also have time for a cup of coffee, joke and beer to end the week.

Over Evalan

Evalan is an innovation company based in Amsterdam. We focus on IoT applications, the "Internet of Things". These applications use customized devices, state-of-the-art communication technology and internet applications. Together with our customers in industry, healthcare and government, we work on the development and implementation of our IoT systems and then manage these systems for these customers. Evalan's team consists of engineers with specializations in electrical engineering, software, mechanical engineering and industrial design.

Are you interested in this position? Then respond on our website – www.evalan.com/careers/